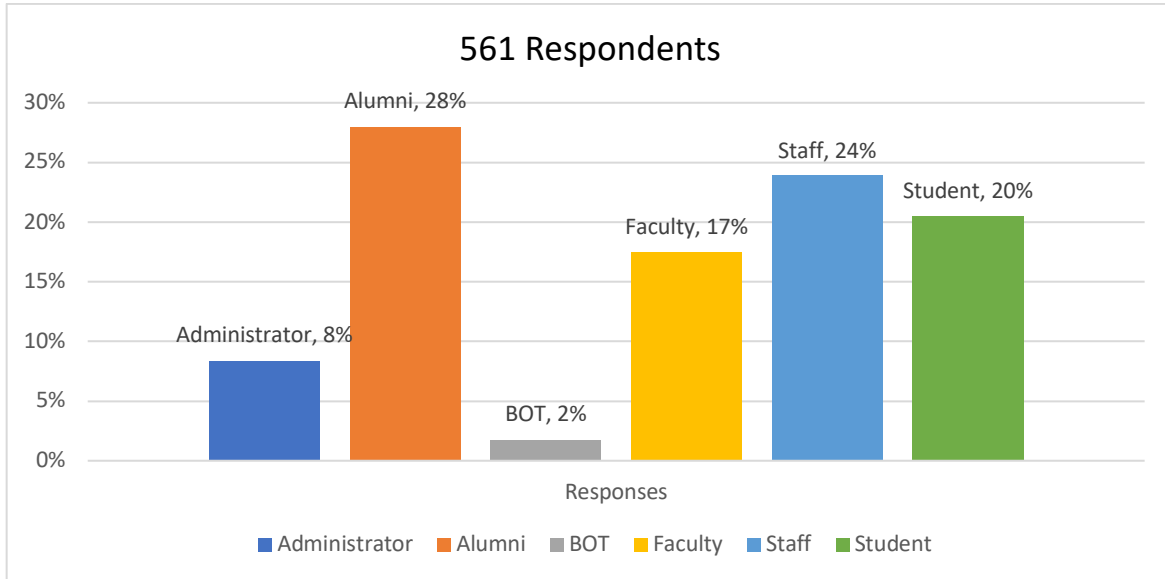
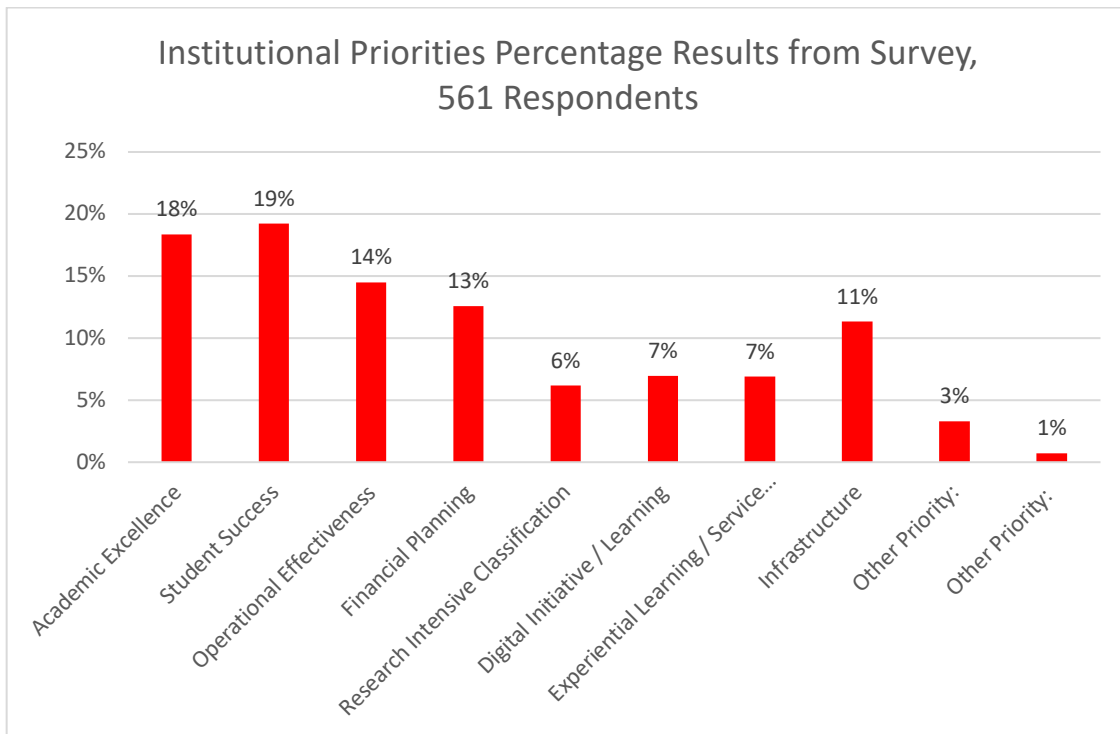


Institutional Priorities Survey Results

In preparation for our Self-Study, a survey on Institutional Priorities was sent to all Delaware State University constituents between November 7 and 30, 2019. We had 561 responses from administrators (8%), alumni (28%), Board of Trustees (2%), faculty (17%), staff (24%) and students (20%). The breakdown of respondents is shown in the chart below.



Based on the overall responses, the top five Institutional Priorities are Student Success (19%), Academic Excellence (18%), Operational Effectiveness (14%), Financial Planning (13%) and Infrastructure (11%). The chart below shows the total responses.



1) Student Success

Student success, as measured by retention and graduation rates and timely progression to a career or graduate school, was an important goal of the PRIDE2020 strategic plan and continues to be a primary focus. The University recognizes that student success relies on the deliberate integration of the functions of many divisions, not simply Academic Affairs. President Allen emphasizes that “It All Matters,” recognizing that students are best served by careful coordination of all aspects of the University.

2) Academic Excellence

Student success is predicated on the quality of the curricula offered and the skill with which students are instructed. Degree and program learning goals are intentionally integrated with the University’s learning goals and mission. DSU continues to enhance the educational environment by ensuring that all academic programs maintain the high standards required of our accredited programs.

3) Operational Effectiveness

Operational effectiveness examines how DSU carries out daily on-campus activities. DSU’s commitment to optimizing operational effectiveness is ongoing, particularly in the areas of managing the flow of information, course scheduling, space management, and leveraging Banner for reporting purposes. The University’s commitment to improving its assessment processes across all areas of the institution requires the use of data to make well-informed decisions. This will increase efficiency while supporting our sustainability goals.

4) Financial Planning

Financial planning and decision-making are integrated and aligned with strategic objectives, quantifiable goals, and organizational systems and controls designed to advance the University's mission. DSU's primary revenue sources in order of magnitude are net tuition revenue, state appropriations, contractually obligated receipts, gifts, and sales. The deliberate coordination of DSU's mission-driven priorities with State of Delaware imperatives and Federal grant-supported research enterprises further strengthens the University's partnerships with principal revenue sources.

5) Infrastructure

Infrastructure has been identified as an institutional priority because 21st-century higher education requires significant investment in a high-quality learning environment. DSU’s commitment to support student success and academic excellence, while expanding our research and outreach capabilities, necessitates the careful examination of DSU’s current infrastructure status and needs. DSU’s continued growth in harmony with our mission, strategic goals, and Master Plan requires improvement to our housing, classroom, laboratory, office, and auxiliary spaces. Issues such as connectivity, data security, hardware and software purchases, maintenance, and deferred maintenance must be continuously evaluated to ensure efficient and effective support of the university mission.